



WE'RE SERIOUS ABOUT SERVICE!

(...and Joe is personally available 24 hours a day, every day of the week)

	Phone	Fax	Email
ORDERS / CUSTOMER SERVICE	1-800-777-6500	1-800-982-5934	<i>CustServ@HodesCo.com</i>
SPECIAL ORDER SERVICES	Extension 226	1-800-982-5934	<i>CustServ@HodesCo.com</i>
INTERNATIONAL PHONE	1-816-842-7795	1-816-221-7679	<i>CustServ@HodesCo.com</i>
RETURN AUTHORIZATION	Extension 239	1-800-982-5934	<i>CustServ@HodesCo.com</i>
CREDIT / BILLING / PAYMENTS	Extension 230	1-800-982-5934	<i>CustServ@HodesCo.com</i>
CATALOG REQUESTS	Extension 241	1-800-982-5934	<i>CustServ@HodesCo.com</i>
HERMAN JOSEPH "JOE" HODES II PRESIDENT / OWNER	Mobile Phone 816.914.5858	1-800-982-5934	<i>joe@HodesCo.com</i>



Phone Orders

Prepare your order, then call toll free 1-800-777-6500 and we'll take it from there. Can't find your account number? Product or shipment question? Your customer service rep can handle it. Phone recorders are on 24 hours a day, 7 days a week. **Live phone order receiving hours are Monday – Friday, 10 hours a day:**

Pacific Time	5 a.m. – 3 p.m.
Mountain Time	6 a.m. – 4 p.m.
Central Time	7 a.m. – 5 p.m.
Eastern Time	8 a.m. – 6 p.m.

SIX MONTH PRICE FREEZE

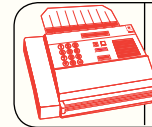
BACKORDERS:

ALL BACKORDERS UNDER \$25 WILL BE CANCELED.
PLEASE ADD THE ITEM TO YOUR NEXT ORDER.

Genuine Original Equipment Manufacturer Minimum Advertisement Pricing Policies

HodesCo is required by some of our direct vendor relationships to maintain minimum advertised pricing on some of their products. Although our own pricing policy goal is to set our own guaranteed prices for the six month catalog term, we are required by some of our direct vendor partners to maintain and update their minimum advertised product pricing on our website and customer invoices from time to time.

For this reason, we retain the right to comply with their requirements by updating their product pricing during the term of our paper catalog. We apologize for any inconvenience this may create for our valued customers.



Fax Orders

24 hour free fax ordering is available at 1-800-982-5934. Fax orders received by 3 PM CST will be shipped same day. A convenient order form is included in the back of this catalog. Let us know if we can include additional fax forms with your order.



www.HodesCo.com

- **Easy Online Ordering**
- **Stock Checking**
- **Customized Historical Usage Reports**
- **Inventory Control Audio Training**
- **Free Custom Bin Label Ordering**



WE ACCEPT ALL MAJOR CREDIT CARDS

All open credit invoices are net and due for payment 30 days from invoice date. Future orders will be held if payment is past due and a 2% per month (24% per annum) service charge will be collected on all past due balances.

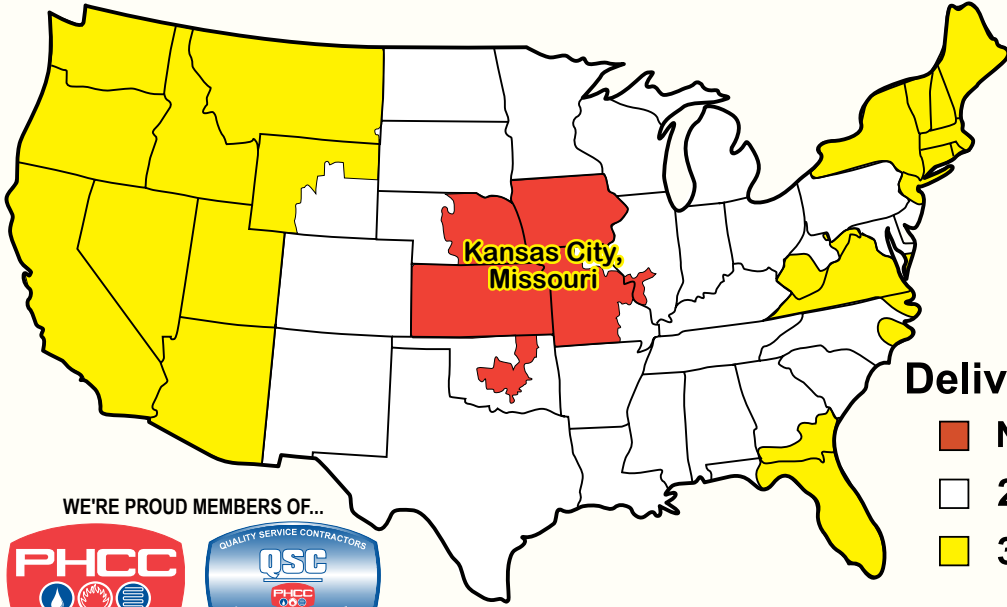
ASK ABOUT A.C.H. PAYMENT SERVICE

Price 1	Price 2
Order Less Than \$500	Order \$500 or More



Phone: 1-800-777-6500
Fax: 1-800-982-5934
Web: www.HodesCo.com

ALL ORDERS RECEIVED BY 3:00 P.M. C.S.T. SHIP THAT SAME DAY!



Visit www.HodesCo.com for updates as we constantly improve our ship and delivery times. We're moving faster every day!

Delivery time

- Next day**
- 2 days**
- 3 days**

WE'RE PROUD MEMBERS OF...



Note: Freight carriers do not include weekends and holidays as service days. Express or Saturday delivery is available at an additional cost.



SAME DAY SHIPPING

Same day shipping is available on all orders placed by 3:00 p.m Central Time (including private label orders!!).

Deliveries are Monday – Friday. Large items shipped by freight line may take longer. Customers located in 2 or 3 day ship areas may request Priority Overnight Service.

\$10 flat rate minimum order fee on orders under \$100.

Closed Holidays

- | | |
|------------------|---------------------------|
| New Years Day | Thanksgiving |
| Memorial Day | Friday After Thanksgiving |
| Independence Day | Christmas Eve |
| Labor Day | Christmas Day |

If a listed holiday falls on a Saturday, we will close the preceding Friday; if the holiday falls on a Sunday, we will close the following Monday.

F.Y.I.

We Have a Company-Wide Meeting Every Tuesday at 8:30 am C.S.T. to Discuss Ways to Better Serve You (20+ Years Without a Miss!)

Our #1 Policy

Since 1943, we have been committed to a policy of guaranteed quality, speed and accuracy of performance, ample in-stock inventory, the lowest possible pricing and dedicated research for a continually better product selection to help save you time and money. Depend on Hodes Co.

We're happy if you're happy.

FREE FREIGHT ON ALL ORDERS

(IN THE CONTINENTAL UNITED STATES)

\$10 Flat Rate Minimum Order Fee on orders under \$100

You may place an order for any amount, but a \$10 Flat Rate Minimum Order fee is added to orders less than \$100. Add-ons to orders placed earlier in the day are accommodated at no extra charge if the original order has not yet been packed for shipping. We reserve the right to adjust orders to minimum package quantities.

FREE, FAST DELIVERY TIME



Price 1	Price 2
Order Less Than \$500	Order \$500 or More



Our **Special Order Services** department is standing by to take care of any out-of-the-ordinary, non-catalog item request you may have. End your search nightmares and let us carry the burden. Although we're constantly adding new items to our inventory for same day shipment to you, there are thousands of additional items available to you from over 500 different vendors. Our **Special Order Services** will save you time and money! We're your direct connection to total product satisfaction. Call toll free **1-800-777-6500**, fax 1-800-982-5934, Attn: S.O.S. or log on to www.HodesCo.com.
You can also see our Manufacturer Cross Reference at www.HodesCo.com

Out of Stock Policy

If we do not ship your order complete, we will notify you of this and ship your backorder of \$25 or more within 30 days or let you know of any exceptions. As of this catalog printing, 100% of all items shown are available for shipment. However, we reserve, during the "life" of this catalog, the right to consider any order complete when items are no longer in enough demand to be worthy of manufacturing due to cost-prohibitive minimums. Unless we are notified otherwise, we consider all items coded "C" on the packing list and invoice, to be complete. Please visit www.HodesCo.com for thousands of low demand products currently in our inventory but no longer shown in our catalog in our effort to save some trees.

Special Order Returns

A minimum 25% restocking fee is charged on all special order returns. Non-catalog merchandise will reflect return fees charged to us by our vendor and may exceed 25%. In many cases special order items are non-returnable.

Damage / Shortage Claims

Please be sure to count the cartons you sign for and note any damage on the Bill of Lading. Open your order immediately to check for any concealed damage. If damaged, the original carton should be kept for possible carrier inspection. Shortage or damage claims need to be reported within 5 days of delivery. To process a claim, we need your invoice number or customer number. Once we ship an order it's consigned to the carrier. Please note: THEY are responsible for any shortage or damage incurred — until you sign a clear bill of receipt. Usually, carriers will not honor a claim if they have a signed receipt from you.




Hassle-Free Returns

Our return policy is simple and hassle-free. Call customer service at 1-800-777-6500 or e-mail us at CustServ@HodesCo.com with the original invoice number and the items you need to return. That's all. We'll arrange for the pickup if the return is due to our error. Please include a copy of the Return Materials Authorization (RMA) with the items and your credit memo will be processed immediately. A minimum 25% restocking fee will be charged unless return is due to our error. Common Sense Credit.

Generic Part Information

The term "Generic" is used for products that are replacements for original equipment manufacturers products. The generic parts are not made by the original equipment manufacturer but are replacements that are made by other companies. References to brand names and numbers are for identification purposes only and are not intended to imply that items are made by the original equipment manufacturer.

Product Selection

All products are continually sourced by Hodes Co to provide you with the best possible products at the lowest possible cost. When comparing similar items, identify item differences by the compare arrows  indicator. It is our policy to provide consistent quality material every time you order. We will identify different levels of value with separate product numbers to ensure your expectations are met. It is our goal to become your complete source of plumbing goods. There can be no ECONOMY without QUALITY, for if there is no QUALITY there is no ECONOMY.



Our catalog is constantly updated every issue. If you are an active purchaser, you will automatically receive a new catalog. Free catalogs are available by calling us at 1-800-777-6500, or at www.hodesco.com.

Duplicate Catalogs

If you receive more than one catalog please help us save waste and distribute it to someone who will put it to some use. Thank you!

Repair Parts Schematic Breakdowns



Exploded views of the most popular lavatory and kitchen faucets, shower valves and flush valves provide an invaluable reference tool. Items we stock are identified with our part number and can be referenced on our website www.hodesco.com and in the customized retail catalog.



Catalog Recycling

We are committed to keeping our environment healthy. Please help support this commitment by recycling all out-dated catalogs.

Uh...Oh Catalog Errors

We strive to provide a completely error free catalog, but if errors are discovered, they are corrected in our computer immediately. Please note that current computer pricing supercedes printed catalog pricing.

Copyright Protection

No reproduction either in whole or in part may be made from this catalog without written permission from us. Any reproduction of this catalog constitutes a violation of the copyright laws of the United States of America. HJH Corporation © November 2023

Price 1 Order Less Than \$500	Price 2 Order \$500 or More
---	---------------------------------------



Phone: 1-800-777-6500
 Fax: 1-800-982-5934
 Web: www.HodesCo.com

GENERAL INFORMATION

ORDER FORM

MAIL: P.O. BOX 410107
 KANSAS CITY, MO 64141
 STREET: 2751 GILLHAM ROAD
 KANSAS CITY, MO 64108



PHONE: (800) 777-6500
 FAX: (800) 982-5934
 WWW.HODESCO.COM

CUSTOMER CODE: _____ COMPANY NAME: _____

BILLING ADDRESS: _____

SHIPPING ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

PHONE#: _____ FAX#: _____ E-MAIL: _____

CONTACT NAME: _____ BACKORDER STATUS: CARRY CANCEL

P.O.#: _____ PRIVATE LABELS YES NO

* CHARGE CREDIT CARD ON FILE YES NO SHOW PRICES ON PACKING LIST YES NO

COMMENTS: _____

ITEM #	QTY	CAT. PAGE #	DESCRIPTION	PRICE	EXT. PRICE
1					
2					
3					
4					
5					
6					
7					
8					
9					
10					
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					
24					
25					

BACKORDERS OF \$25 OR LESS WILL BE CANCELED
 TERMS: NET 30 DAYS • TRANSPORTATION COST PAID
 \$10 MINIMUM ORDER FEE ADDED TO INVOICE UNDER \$100.00









_____ CREDIT CARD #

_____ EXPIRATION DATE

ORDER FORM



Price 1	Price 2
Order Less Than \$500	Order \$500 or More

THANK YOU FOR OPENING AN ACCOUNT WITH US!

PAYING BY CREDIT CARD AT THE TIME YOU PLACE YOUR ORDER HAS THE FOLLOWING BENEFITS:

- RECEIVE UP TO A 30 DAY GRACE PERIOD FROM YOUR CREDIT CARD COMPANY
- RECEIVE ADDITIONAL INCENTIVES AND GIFTS FROM YOUR CREDIT CARD COMPANY
- SAVE THE TIME OF GOING THROUGH ADDITIONAL CREDIT APPLICATION PROCESS, JUST CALL, FAX OR E-MAIL YOUR ORDER, PAY BY CREDIT CARD AND YOUR ORDER SHIPS IMMEDIATELY!



Card # _____ Exp ____/____/____ Verification Code _____

Name on Card _____ Signature _____

ACCOUNT INFORMATION

(Please type or print legibly)

() New Account () Updated Information Date _____

Legal Business Name					
DBA:					
Street Address		Mailing Address		County	
City	State	Zip	Phone	Fax	Email

Please place a check mark where appropriate:

- () Corporation
- () Partnership
- () Proprietorship

Please place a check mark where appropriate:

- () Taxable
- () Non-Taxable*
 - () Resale
 - () Exempt

*If Non-Taxable please include a copy of your exemption certificate with this application

Fed ID# EIN _____

Price 1	Price 2
Order Less Than \$500	Order \$500 or More



Phone: 1-800-777-6500
Fax: 1-800-982-5934
Web: www.HodesCo.com

ACCOUNT INFORMATION

Legal Business Name:		DBA Name:
Primary business address:		
City:	State:	ZIP Code:
Phone:	Fax:	Email:
How long at current address?	How long in business:	

BANKING INFORMATION

Bank name:		
Bank address:		Phone:
City:	State:	ZIP Code:
Type of account	Date Opened	Contact Name
Savings		
Checking		

BUSINESS/TRADE REFERENCES

Company name:		
Address:		
City:	State:	ZIP Code:
Phone:	Fax:	E-mail:
Type of account:		
Company name:		
Address:		
City:	State:	ZIP Code:
Phone:	Fax:	E-mail:
Type of account:		
Company name:		
Address:		
City:	State:	ZIP Code:
Phone:	Fax:	E-mail:
Type of account:		

CONTACT INFORMATION

Purchasing Contact Name:	Phone:
Fax:	E-mail:
A/P Contact Name:	Phone:
Fax:	E-mail:

ACCOUNT PREFERENCES

Backorders:	Carry:	Cancel:
P.O. Required:	P.O. Limit?	

Please place a check mark where appropriate:

- Taxable
- Non-Taxable*
 - Resale
 - Exempt

*If Non-Taxable please include a copy of your exemption certificate with this application

Please place a check mark where appropriate:

- Corporation
- Partnership
- Proprietorship

Fed ID# EIN _____

AGREEMENT

- By submitting this application, you authorize Hodes Company to make inquiries into the banking and business/trade references that you have supplied.
- All invoices are to be paid 30 days from the date of the invoice. Invoices not paid within terms will be subject to service charge of 2% per month.
- Claims arising from invoices must be made within five working days.

SIGNATURES

Title: _____

Date: _____

CREDIT APPLICATION